

Susmans



We now offer **Free delivery**, have a **NEW Look Brochure**, **NEW Products** and **NEW Prices!** See inside for **more** details...

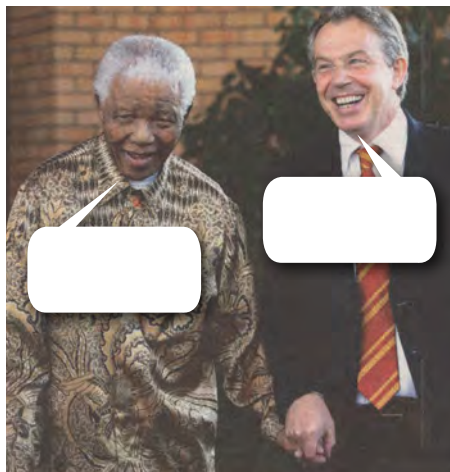
Susmans Best Beef Biltong Co Ltd

Hi, once again it's time for me to say thank you to all our loyal customers and friends and wish you all a **HAPPY** and **PROSPEROUS NEW YEAR**. Also this is our **32nd year** of trading and it's all thanks to you, our loyal customers. Now we have a new website please note that all customers will have to re-register when going through checkout, but we hope that you enjoy the enhanced shopping experience.

FREE DELIVERY - We are currently offering **FREE DELIVERY** on all orders over **£50** for as long as we can on the UK mainland only. Orders under **£50** will still carry a delivery charge of **£6.50**, delivery charges for the Channel Islands, Northern Island and Isle of Man have been reduced significantly. The website will work out your delivery charge for any deliveries into the EU and off the mainland, so just place your order online and the website will do the rest. Click here for details of free delivery offer and terms.

Captioncompetition

Why not enter the competition below, you never know... you could be a winner!



What do you think Tony Blair and Nelson Mandela are saying to each other in this years Caption Competition picture?

JOIN US ON FACEBOOK - Be one of the first to hear about new products & special offers, post and share photos or videos (there are some great ones up already of the Springboks in action), tell us what you'd like to see in the shop or just join in the chat. Like us on Facebook site and help promote us, and in return we will give you extra special offers and discounts! These offers can even be used with your Privilege Club Cards. You don't have to be a member of Facebook to see our pages. However if you want to take part in the conversation you'll need to sign up (it's free) - look forward to seeing you there! Click here to visit our Facebook page and don't forget to click the 'Like' button ...

JOIN US ON YOUTUBE - Checkout our YouTube pages and see our video from the Boks v England Rugby Match in 2010 as well as a video of us hard at work in the snow. We will be uploading new videos on a regular basis so keep an eye out for these, even better let us know what you would like to see!

TWITTER - We are now on Twitter! Follow us for news, tips, chat and instant offers. Take a look at our Twitter page and don't forget to follow us ...

PRIVILEGE CLUB - Now in our 7th year of our Privilege Club* and what a great success this has been, with thousands of you joining and taking advantage of the great savings that can be made at all times. Please note that we have lifted the Year's Expiry restriction so you can now take as long as you wish to use all your stars and get that free ½ kg of biltong as a reward for your loyalty. We think that the Privilege Club card will offer you the savings that all our loyal customers deserve along with the quality and service that has long been our trademark. So tell your friends! (Please note that terms and conditions apply to using our Privilege Club and a copy can be found in our shop and on the web site. Discounts and Privileges can only be given on presentation of your card in the shop or by stating your privilege number on the phone or in the special instructions section on the website before paying. Please note that the web site cannot make these discounts automatically at the moment but

we will process them manually. Privileges cannot be given retrospectively, so make sure that you ask for them. Buy your Privilege Club Card now...

SPECIAL OFFERS AND ONLINE EXCLUSIVES

As more and more people continue to shop online, our site continues to grow and we hope has become a useful stop on your daily surf of the net. We have also introduced a new section on our web site for Special Offers. This is where we will be offering you some of your favourite foods and drinks at either a greatly reduced price or as part of a multi-buy discount promotion. Special Offers will change at least once a month so keep coming back to us on a regular basis to take advantage of these great savings. Throughout the year we will have special offers and discounts that will only be available to you online. View our current Special Offers here...

EMAIL NEWSLETTER & COMPETITIONS

Don't forget to sign up to our email newsletter for the latest offers and reminders for our special offer days. Please note that we never sell or exchange your details with any other company so your privacy is guaranteed. It's also worth taking the opportunity to enter the monthly competitions on our web site, which has included prizes such as T-Shirts, rugby shirts, Cadac braais, baseball caps and biltong hampers. As always for those of you who cannot make the journey to our shop, there is a 10% discount on all orders during March 2011 (this cannot be used in addition to the Privilege Club Card). Sign up for the newsletter here...

GUARANTEE - As always we at Susmans try to offer you the best value and service possible, if however you think that we are not living up to your expectations **PLEASE CONTACT US** so that we might endeavour to do so. With this in mind we will promise to offer you the **SUSMANS SATISFACTION GUARANTEE**, if you are not happy with our service or products we will rectify this to everybody's satisfaction. This does not affect your statutory rights in anyway. So continue to shop with us in the full knowledge that we are always working to offer you the best products and service..

INSIDE

South African Biltong.....	Page 4
Privilege Club.....	Page 10
Susmans Hampers.....	Page 12-13
Clothing and Memorabilia.....	Page 15
Susmans Postal Details.....	Back page

Shop opening times for 2011/12

Monday - Saturday 9.am - 5pm.
Bank Holidays 9am -12.30pm - Christmas Eve 9am - 3pm.
We are closed from 3pm on Saturday 24th December 2011.
Re-open Wednesday at 9am 28th December 2011.
Closed Monday 2nd January 2012.
Re-open Tuesday 9am 3rd January, normal hours resumed.

You must place your Christmas orders by the 14th December for a guaranteed delivery for the festive season.

